### **Remaining Project Schedule**

#### **April 2021 | Public Outreach**

- o April 8-13, 2021: Informational postcard mailed to all addresses in Burlington
- o April 14, 2021: Zoom Public Meeting for all users
- o April 21, 2021: Presentation to Public Works Commission
- o April 27, 2021: Presentation to Transportation, Energy, and Utilities Commission

# April - May 2021 | Continuous Improvement & QA/QC of Data

- OA/OC of all fire service data
- o Develop Draft WRAP Policy
- o Propose any ordinance changes necessary

#### May - June 2021 | Approvals

- Board of Finance & City Council vote on project specifics
- City Council vote on FY22 Mayoral Budget & Water Resources rates

#### July - August 2021 | Implementation

- Additional educational outreach to customers on upcoming changes
- Changes take effect July 1, 2021
- Will be reflected in bills mailed starting in <u>August 2021</u>

## **Completed Events**

### March 2021 - January 2021 | Public Outreach 2.0

- March 2021: Message on all water bills
- 2021 NPA Meetings
  - o Wards 1 & 8 1/13/2021
  - o Wards 2 & 3 2/11/2021
  - o Wards 4 & 7 2/24/2021
  - o Ward 5 1/21/2021
  - o Ward 6 2/4/2021
- January 25, 2021: Presentation to the Transportation, Energy, and Utilities Commission
- o January 20, 2021: Presentation to Public Works Commission
- January 4, 2021: Presentation to Board of Finance

# March 2020 - December 2020 | PANDEMIC HIATUS

## March 2020 - October 2019 | Public Outreach

- March 9, 2020: Presentation to City Council
- 2019 NPA Meetings
  - o Wards 1 & 8 11/13/19
  - Wards 2 & 3 11/14/19
  - o Ward 5 12/19/19
  - Ward 6 11/7/19
  - Wards 4 & 7 11/20/19
- November 20, 2019: Presentation to Public Works Commission
- October 29, 2019: Kick Off Open House Event